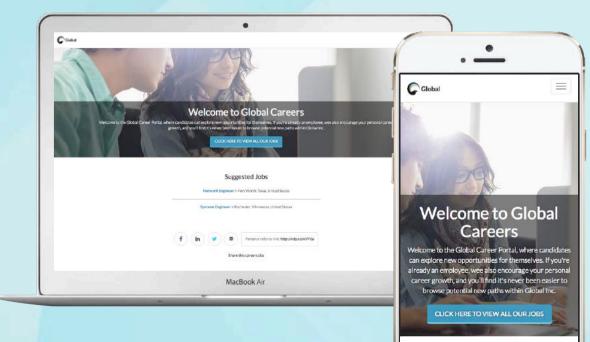


CAMPAIGNS: HOW IT ALL WORKS



RolePoint Campaigns: How it all works

Campaign Phases:

- 1. Planning/Design
- 2. Execution
- 3. Review

RolePoint Campaign Service Level Agreement

We will do our very best to complete campaigns on your behalf as quickly and as timely as possible. However, please keep in mind the following standard timelines:

For general referral reminders, activation reminders, and targeted job campaigns: Please request campaigns at least 72 hours prior to when you'd like to launch the campaign. We must have all required information (Everything completed in this form, i.e.: subject line, content, from, target audience, etc.) If you require a proof or test of the campaign before sending, we'll require approval of the proof before the campaign is scheduled in.

For raffles, contests or other incentive driven campaigns: We require a minimum five (5) business days notice. Please speak with your Customer Success Manager regarding the tracking of these campaigns as more planning may be required.

Note: Missing information may delay the execution of your campaign. Please keep this in mind when requesting a campaign.

Additionally, all creative and content should be supplied to RolePoint by the client, if you require creative or content, please factor in a minimum of two (2) extra days prep time to all above time-lines.

If you have any questions, please follow up with your Customer Success Manager.

Select the type of campaign

Non-Incentive Campaigns:

Activation Campaign General Referral Reminder FAQ Job Targeted Recognition

Incentive Campaigns:

Contest Raffle

Non-Incentive Campaigns

Non-incentive campaign: Planning/Design

The Logistics:

- When? Choose a target day and time that you'd like the campaign to be sent (Please keep in mind the SLAs provided at the beginning of this deck.)
- **From?** Who should the email come from? (Example: Global Inc. Employee Referral Program, George Clooney, VP Talent, etc.)
- **To?** Should this campaign be sent to all employees or just a specific department or location? Should it just go to active or non-active accounts?

The Details (Content):

- Subject Line: You must provide a desired subject line or RolePoint will select one for you.
- **Content:** Include the full-body of the email and include job IDs if this is a job-targeted campaign.
- Do you have an image to include? If so, this must be at least 600 pixels in width and must be web-ready.
- **Do you require a proof of campaign before sending?** If so, please factor in 24 hours between approval and the campaign being sent. Example: Your Customer Success Manager sends the campaign proof to you on Monday at 2pm. You approve it on Tuesday at 12pm. Therefore, the campaign can be sent by Wednesday 12pm.

Non-incentive campaign: Execution & Review

Execution: RolePoint will handle sending out the communication to your employees at the selected time and date.

Review: RolePoint reviews the campaign to ensure that it was successfully delivered to the selected users.

We will flag you of any need-to-know information (such as, difficulty delivering or bounces.) We are also able to track the number of activations, referrals and job shares that occur after the campaign.

As a note, a non-incentive campaign has a shelf life of about 24 hours. We encourage scheduling multiple soft-touch emails, such as job targeted campaigns, activation and referral reminders throughout the calendar year to encourage engagement.

Non-Incentive Campaign Examples

FAQ	Recognition	Activation Reminder
APP DYNAMICS RolePoint	KONE Dedicated to People Flow Rokefedra	Ortho Clinical Diagnostics
H Rick, Happy CKO Week! Start the fiscal year off strong by earning a \$5000 bonus. Refer your talented connections via Rolepoint to give yourself an instant raise! How much can learn? USA: \$5000 USD . USA: \$5000 USD . Australia: \$5000 USD . Australia: \$5000 USD . Australia: \$2000 USD . Bast of the Workf: \$2000 USD . There is no cap to how many referral bonuses you can earn, but we do shour you would, success! . Check out our current open positions here!	Happy Fiday everyonal Happy Fiday everyonal Telefanak beve not been invited KONE. Amorican during C4 of 2018 IA big traferials bar on busen invited in KONE. Amorican during C4 of 2018 IA big traferials bar on busen invited KONE. Amorican during C4 of 2018 IA big traferials bar on busen invited KONE. Amorican during C4 of 2018 IA big traferials bar on busen invited KONE. Amorican during C4 of 2018 IA big traferials bar on busen invited KONE. Amorican during C4 of 2018 IA big traferials bar on busen invited KONE. Amorican during C4 of 2018 IA big traferials bar of bar o	With the recent transition of our infrastructure to the Ortho Clinical Diagnostics environment, we've gone ahead and migrated your Global Employee Referral account to your Ortho credentials. When you next log into the Global Employee Referral portal, your new username should be <u>register+orthoclinical@rolepoint.com</u> . You can continue to log in with the same password that you created previously when you initially registered on the site. If you've never activated your account – you're encouraged to do so today! Click "Activate My Account" below to get started. Your username is provided above and you will be requested to set your password upon logging into the portal for the first time. We look forward to your great referrals! Ortho Talent Acquisition
Click HERE to View Jobs	Thank you for always keeping KDNE in mind. We look torward to your continued participation in our Employee Referral Program. As a reminder, if your orderpik and bind you'll exercise a cards becauld	Activate My Account
Olish harris (ad a 540 abas) it was said a selection as h	Have a wonderful weekend!	
Click here to find a FAC sheet if you need a referesher on how to make a referral. If you have any questions regarding the program requirements, please reach out to maramartin@appdynamics.com.	KONE American Talent Acquisition Team	Login To Your Account
n o o o o o o o o o o o o o o o o o o o	APPDYNAMICS Approximation Market Start the fiscal year off strong by earning a \$5000 bonus. Refer your talende connections via Rolepoint to give yourself an instant raisel How much can learn? USA: \$5000 USD Burrope: \$5000 USD Australia: \$5000 USD Australia: \$5000 USD South America: \$2000 USD North America: \$2000 USD North America: \$2000 USD North America: \$2000 USD Burlia: \$2000 USD North America: \$2000 USD Burlia: \$2000 USD Burli	APPDYNAMICS Australiant Market Mar

Incentive Campaigns

Incentive campaign: Planning & Design

The Logistics:

When? Choose a target day and time that you'd like the campaign to be sent. Important: For raffles, contests or other incentive driven campaigns: We require a minimum five (5) business days notice. Please speak with your Customer Success Manager regarding the tracking of these campaigns as more planning may be required. (This is noted in the SLA provided at the beginning of this deck.)

- **From?** Who should the email come from? (Example: Global Inc. Employee Referral Program, George Clooney, VP Talent, etc.)
- **To?** Should this campaign be sent to all employees or just a specific department or location? (You may target up to 5 departments and/or cities per campaign) Or, should it just go to active or non-active accounts?
- What is the incentive? Examples: Apple iPhone, iPad, Apple Watch, Amazon Gift Card, AMEX Gift Card, Movie Tickets, Go Pro, Fitbit, sports game tickets, etc.
- Who is responsible for distributing the prize(s)? If it is RolePoint's responsibility, you will need to discuss the logistics with your Customer Success Manager.

Incentive campaign: Planning & Design (Cont'd)

The Details:

Subject Line : You must provide a desired subject line or RolePoint will select one for you.

Content: Include the full-body of the email and include job IDs if this is a job-targeted campaign.

What needs to be tracked? Example: Are points awarded to employees? Does RolePoint need to track referrals or job shares? All contests must be approved of by the Customer Success Manager to ensure that the necessary information can be tracked and points, raffle entries, etc. can be correctly allocated.

Do you have an image to include? If so, this must be at least 600 pixels in width and must be web-ready.

Campaign Proof: Campaign proofs are required for all incentive campaigns. Your Customer Success Manager will create the draft and send it over for approval. Written approval is required before the campaign is launched. Subsequent reminders about the campaign do not require written approval but, we do ask that you schedule those reminders with your Customer Success Manager.

Incentive campaign: Execution & Review

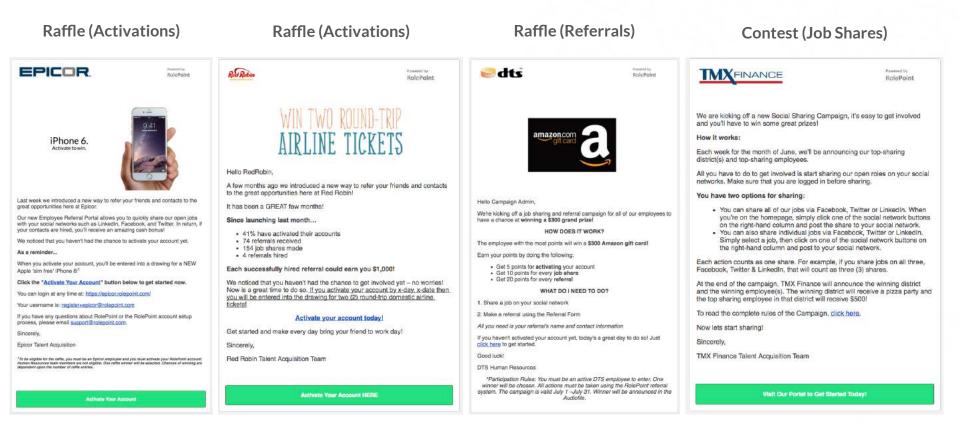
Execution: RolePoint will handle sending out the communication to your employees at the selected time and date.

Review: RolePoint reviews the campaign to ensure that it was successfully delivered to the selected users.

We will flag you of any need-to-know information (such as, difficulty delivering or bounces.) Your Customer Success Manager and your team will determine what RolePoint needs to track during the incentive campaign period. For example, if you are distributing raffle entries based upon job shares or referrals, your Customer Success Manager will provide the required metrics during the period of the campaign.

We encourage scheduling multiple contest reminders throughout the campaign period. At the end of the campaign, your Customer Success Manager will review the campaign to see its impact (Example: Did your average number of referrals increase during the campaign period?)

Incentive Campaign Examples



You're All Set.

Get started on your campaign today!